

Questions and Answers for RFP 041-KK10

PROVIDE AMERICAN SIGN LANGUAGE INTERPRETATION, CAPTION AND/OR COMPUTER-ASSISTED TRANSCRIPTION SERVICES

1. The Bid states that if the MDCPS decides to go with one agency, and at anytime that the agency cannot provide interpreters then there maybe a penalty fee charged to the agency...this addition in the BID is not a usual or customary practice for sign language interpreting agencies.

Addendum #1 revises page 6 of 10, deleting this language; however, the Contractor agrees to comply, subject to applicable professional standards, with the provisions of any and all applicable federal, state and the county orders, statutes, ordinances, rules and regulations, which may pertain to the Services required under this Contract.

2. My other concern is the requirement of the BID where they will only accept an interpreter with QA2 screening or above, however, the DCPS will hire an interpreter without a level or a QA level 1.

The qualifications of the contracted service provider(s) are in the best interest of the District.

3. The RFP also suggest one hour rate. Our industry has standard of a two hour minimum.

The RFP requests a proposed hourly fee for services. Please see Section VI, F.

4. Is this bid strictly for on-site interpretation or would you also be interested in Video Remote Interpretation (VRI), which is a service that our organization provides as well?

RFP 041-KK10 is targeted toward services under the Special Education Department for educational interpreting for students within the classroom setting and related extracurricular activities. The bid does request on-site interpreting however; we are excited about exploring the possibility of Video Remote Interpretation (VRI) in the future. VRI will require some collaboration on issues such as equipment, logistics, connectivity, security and firewalls.