

QUESTIONS AND RESPONSES

REQUEST FOR PROPOSALS NO. 040-NN10 - PROVIDE AMERICAN SIGN LANGUAGE INTERPRETATION/TRANSLITERATION, CAPTION AND/OR COMPUTER-ASSISTED TRANSCRIPTION SERVICES

1. Is there an incumbent vendor for these services?

RESPONSE: Yes.

2. If yes, who is the vendor(s) and what rates do they provide for the services?

RESPONSE: Accessible Communications @ \$75 per hour
Nationwide Interpreter Resource @ \$70 per hour

3. What has been the biggest challenge for fulfilling services under this contract, or if this is a new contract, are there any challenges that you anticipate?

RESPONSE: The provision of adequate personnel to fill assignments and continuity, particularly when a request may be ongoing – 2-4 hours each or every other day.

4. What is the expected volume of this contract?

RESPONSE: Approximately \$1,500,000 per year.

5. Is there any historical data for ASL Services?

RESPONSE: No.

6. Is this RFP open to out of state vendors?

RESPONSE: Yes.

7. Is this a multiple source award contract?

RESPONSE: Yes.

8. Is it possible to bid on only one service—for instance, only ASL interpretation and not CART?

RESPONSE: Yes.

