

**THE SCHOOL BOARD OF MIAMI-DADE COUNTY, FL**

**REQUEST FOR PROPOSALS**

**TRANSPARENCY TOOLS FOR M-DCPS HEALTHCARE PLAN  
RFP NUMBER 14-028-ND**

**Issued April 16, 2015  
Addendum #1: Issued May 1, 2015**

**PURPOSE OF ADDENDUM**

This Addendum has been prepared to provide answers to specific questions submitted by proposers.

**ACKNOWLEDGMENT OF ADDENDUM TO RFP**

As required in the RFP, proposers are reminded that they should either acknowledge receipt of this addendum on their proposal, or attach this addendum to their proposal. In order to acknowledge receipt of this addendum on their proposal, proposers should properly complete Proposal Forms.

**STATUS OF ADDENDUM**

To date, this is the first (1st) addendum that has been issued for RFP #14-028-ND, Transparency Tools for M-DCPS Healthcare Plan RFP.

**QUESTIONS AND RESPONSES**

1. Will the transparency tool be made available to benefit eligible spouses and dependents? If so, please provide the number of benefit eligible dependents.

**A: There are 34,000 employees and a total of 55,000 members participating in M-DCPS Health Plans.**

2. Will the transparency tool be made available to benefit eligible part-time employees and retirees, their benefit eligible spouses and dependents? If so, please provide the number eligible dependents for this group.

**A: The service will be available to employees, retirees and their dependents that are participating in M-DCPS Health Plans.**

3. Will the transparency tool also cover prescription drugs, dental and vision?

**A: This depends on the service selected by M-DCPS.**

4. Are there any additional on-site clinics / pharmacies / wellness centers offered besides the one mentioned in the RFP at Miami Jackson Senior High?

**A: No, however, future medical centers are being considered.**

5. RFP states proposed effective date of the contract is 9/1/2015. Is intent also to launch the tool on that date or on another date?

**A: Yes, but the roll-out timeline is subject to change.**

6. Question #42 of RFP (excel file Line 120) states rates should be guaranteed for 1/1/2015 through 12/31/2017. However, contract effective date is 9/1/2015. Please confirm rate guarantee period being requested.

**A: M-DCPS is looking for a contract effective date of 9/1/2015, however the transparency services may not be rolled out at the same time. Ultimately, the District is looking for a 3 year pricing commitment through 12-31-18.**

7. RFP requests 5% of fees at risk for different rates of “Information and System Access”. Please describe what is meant by “Information and System Access”.

**A: M-DCPS users should have access to the tool and the information in the tool at least 98% of the time. If there is an outage of some kind the ability to access information may not decrease below 98%.**

8. Could M-DCPS elaborate on anticipated costs vendor would bear related to enrollment and educational material?

**A: Costs associated with training and ongoing education, communication and service utilization assistance.**

9. In the word document from M-DPC, the submission requests asks for hard copy and a CD in excel Q35 (Line 111) refers to USB drive for submission. Do you have a preference?

**A: Follow the instructions in the Word document and submit hard copies and CD's.**

10. In the Excel Questionnaire document, Tab 1 - Line 42 refers to a link, but the link is not protected. Can you send an active link?

**A: The link can also be found in the narrative (boilerplate document) on page 6 of Section II. <http://forms.dadeschools.net/webpdf/3920.pdf>**

11. In the Excel Questionnaire document, Tab 2 – Q44 (Line 122), the question asks for a description of our quality assurance program? Could M-DCPS elaborate on the area in question? Is this referencing the quality of our code, quality of data intake, quality of data presented to users, etc?

**A: Describe how you insure the quality of any of the data which is presented to users and will be used to help them make their decisions.**