



THE SCHOOL BOARD OF MIAMI-DADE COUNTY, FLORIDA
 SCHOOL BOARD ADMINISTRATION BUILDING
 Procurement Management Services
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BID/RFP ADDENDUM

Date: 12/15/2025

Addendum No. 3

BID/RFP No. ITN-25-003-YG BID/RFP TITLE: Voice Services

This addendum modifies the conditions of the above-referenced BID/RFP as follows:

The deadline for receipt of proposals has been extended to Thursday January 8, 2026 at 1:00 P.M.

Please see the attached answers to the questions received from prospective proposers.

All other terms and conditions of the ITN will remain the same.

All information, specifications terms, and conditions for the above-referenced BID/RFP, are included on the document posted on the Procurement Management website at <http://procurement.dadeschools.net>

The attached pages containing clarifications, additional information and requirements constitute an integral part of the referenced bid. If your bid/proposal has not been submitted, substitute the pages marked REVISED and submit your entire bid/proposal package.

I acknowledge receipt of Addendum Number _____

PLEASE NOTE: If your firm has forwarded a copy of this bid/proposal to another vendor, it is your responsibility to forward him/her a copy of this addendum.

(PLEASE TYPE OR PRINT BELOW)

LEGAL NAME OF BIDDER: _____

MAILING ADDRESS: _____

CITY, STATE ZIP CODE: _____

TELEPHONE NUMBER: _____ E-MAIL _____ FAX # _____

BY: SIGNATURE (Manual): _____
 OF AUTHORIZED REPRESENTATIVE

NAME (Typed): _____ TITLE: _____
 OF AUTHORIZED REPRESENTATIVE

Invitation to Negotiate (ITN)

ITN-25-003-YG

Voice Services

ADDENDUM NO. 3

QUESTIONS AND ANSWERS:

Q1: We note the District's significant emphasis on comprehensive Resiliency and Disaster Recovery (DR) planning in Sections 4.6.1.f and 4.6.1.g, particularly in mitigating outages affecting 5, 25, or more locations. Our unique expertise in providing layered, diverse, off-grid communication ensures robust operational continuity during regional disasters.

To best align our proposal with the District's requirements, we require clarification on the following:

- 1. Scope of Proposal: May a Proposer submit a bid focused solely on providing the Resiliency and Disaster Recovery Plan (Sections 4.6.1.f and 4.6.1.g) and the associated hardware/services (i.e., secondary and tertiary failover circuits) without proposing the core wireline Voice Services (SIP/PRI replacement) outlined in Section 4.3.1?**
- 2. Teaming/Subcontracting: If submitting a partial or specialized response is not permitted for the prime Proposer, is M-DCPS accepting proposals from firms that would act exclusively as a specialized Disaster Recovery Subcontractor to a prime wireline Proposer?**

A1: Response to Q1, Part 1:

A proposer may not submit a proposal solely focused on providing a portion of the Scope of Services outlined under Section 4 of the ITN. The District is seeking to contract with a Proposer that can deliver all the services specified in this ITN.

Per ITN Section 4.3 (page 16), the District “seeks individual proposals for Telecommunication Services that include the following:

- a. Voice Services
- b. Long Distance Service
- c. POTS Replacement Services”

Additionally, “Proposer shall provide a detailed plan that maintains current M-DCPS services and levels or equivalent alternatives during the transition period. It is the expectation of M-DCPS, that interruption of services during the migration and number porting process shall be kept to a minimum”

Response to Q1, Part 2:

While a proposer may not submit a partial response as the prime Proposer, M-DCPS does permit the use of contractors or subconsultants. Per ITN Section 3.4 B., “If Proposer intends to use a certified subcontractor / subconsultant to perform work under this solicitation, please include Exhibit 18 (Statement of Intent to Perform as a Certified Subcontractor/Subconsultant) in your proposal.”

Furthermore, as stated on ITN Page 10, a “Subcontractor,” “Sub-Proposer” or “Sub-consultant” means any person, firm, entity or organization, other than the employees of the Contractor, who contracts with the Contractor to furnish labor, or labor and materials, in connection with the Work or Services to the District, whether directly or indirectly, on behalf of the Proposer. “

Q2: Would the District be willing and/or able to extend the existing contract for the existing services and therefore allow bidders to respond to only Tab #2? This would provide the least amount of disruption to the District.

A2: No. The District is seeking to contract with a Proposer that can deliver all the services specified in this ITN.

Per ITN Section 4.3 (page 16), the District “seeks individual proposals for Telecommunication Services that include the following:

- a. Voice Services
- b. Long Distance Service
- c. POTS Replacement Services”

Additionally, “Proposer shall provide a detailed plan that maintains current M-DCPS services and levels or equivalent alternatives during the transition period. It is the expectation of M-DCPS, that interruption of services during the migration and number porting process shall be kept to a minimum”

Q3: Exhibit 20 – Does this also apply to any products or services being proposed by the reseller? Florida Statute Section 287.138 prohibits the purchase of any products or services from Foreign Countries of Concern.

A3: Yes, it applies, and the proposer must ensure compliance with Florida Statute Section 287.138.

Q4: Is there a recording available from the ITN-25-003-YG video call this morning?

A4: Yes. A recording of the pre-proposal conference is available. Please click on the following link to download the recording [ITN-25-003-YG Pre-Proposal Meeting Recording.mp4](#). Please note that this link will expire by **December 22, 2025**.

Q5: For Section 9 – Insurance Requirements, do bidders need to submit the Certificate of Insurance with their bid before 11/18/25 or can this be provided prior to award?

A5: Per ITN Section 9, page 30, “Proposers shall be required to provide, at the time of submittal of their proposal, evidence of insurance coverages and limits meeting, at a minimum, the following requirements:”

Q6: How soon does the customer plan to announce the RFP winner and when is the targeted start date and end date for this project?

A6: The anticipated schedule for board approval and contract start date is outlined on ITN Page 11; please note this is only an estimated timeline.

After board approval and contract execution, the District will coordinate with the awarded proposer to establish the migration start date, based on the project timelines included in the awarded proposer’s response, as required in ITN Section 4.6, paragraphs 1b and 1h. The proposed timeline will also be used by the District to coordinate the length of the migration period and end date.

The District encourages proposers to provide the earliest possible migration completion period that causes minimal service disruption to the District and school operations. Please note that the total contract period for services under this ITN is specified under ITN Section 3.2.

Q7: Can we have access to the LAN / Wired internet connection onsite along with the TFB sim to enable our patented multi-path / active-active configuration

A7: Conceptually, yes. Access may be considered as part of the Proof of Concept, provided continual monitoring is in place to ensure the M-DCPS network is not compromised. Any connection must comply with all applicable regulations, policies, and best practices.

Q8: How many estimated lines/use cases are in scope for this project? Can M-DCPS provide a table breakdown

A8: The estimated quantities are listed throughout ITN Section 4 and in the “Current Legacy Voice & LD” tab of the Proposal Pricing Spreadsheet referenced in Section 8 of the ITN.

Q9: What device types are in scope for this project?

A9: The device types will depend on the respondent's turnkey solutions for extending existing services until the migration of the new service is completed. Per ITN Section 4.3, "Proposer shall provide documentation on solutions that will be employed to ensure that all present M-DCPS PBXs and VoIP voice systems remain functional."

Q10: Will the customer be porting existing numbers or asking for new numbers to be assigned?

A10: The Proposer will need to work with M-DCPS to port numbers and on occasion may need to provide new numbers.

Q11: Is the customer seeking a fully OpeX monthly managed service solely or are they open to a CapEx expenditure to cover hardware and pro install charges related to the implementation?

A11: Both OpEx and CapEx options may be considered by the District, provided they align with an all-inclusive turnkey solution. Per the "Notes" section of the "Current Legacy Voice & LD" tab of the Proposal Pricing Spreadsheet referenced in Section 8 of the ITN, "If Proposer has several solutions they want the district to consider, please submit a separate sheet with narrative".

Q12: Would the District be able to offer an extension to proposers?

A12: The District may extend the proposal deadline as needed, based on when all responses to proposer questions are published. We will ensure proposers have sufficient time to prepare and submit their responses.

Q13: Considering the hardware requirements, could you estimate what percentage of users would need a physical handset versus those who could use a soft client solution?

A13: The great majority (approximately 75%) of extensions are classroom based and would require physical telephone.

Q14: What are M-DCPS's requirements for onsite facility clearance does the respondent need to plan for? For example, are there any forms to be filled out? Etc. What is that expected timeline start to finish with a vendor that isn't already cleared?

A14: Please refer to ITN Section 1, Sub-Section XII. BACKGROUND SCREENING REQUIREMENTS.

Q15: What is M-DCPS's expected go-live date regarding the project?

- a. Do the contracts associated with this inventory coincide with that date?
- b. When does M-DCPS expect the project rollout to be completed?

A15: Please refer to the answer written for Question 6 in this addendum. The District's existing contract for Voice Services expires on June 30, 2026.

Q16: Could M-DCPS please update Attachment A to show the number and type of services at each location, including the count of POTs lines per site?

A16: The estimated quantities are listed throughout ITN Section 4 and in the "Current Legacy Voice & LD" tab of the Proposal Pricing Spreadsheet referenced in Section 8 of the ITN.

M-DCPS has approximately 1900 MFBs. On average the number falls usually between 4 to 8 MFBs per location but depending on the size / type of facility we may have as few as 3 and as many as a dozen MFBs. A handful may have more. Typical usage includes faxes (1), modems, remote access, and fire (2), security (2) and elevator (1 to 2) alarms. Upon award M-DCPS will furnish a site-specific inventory.

- Q17: Could M-DCPS please identify the three locations that currently have SIP Trunk Circuits? Does each location that has a PRI have its own PBX or is the PBX centralized at one location?**
- A17: ITS Data Center hosts a centralized PBX with 5 nodes with 2 SIP circuits. Additionally, there is a SIP circuit at the ITS Data Center for TEAMS voice. School Board Administration Building (SBAB) also has 2 SIP circuits. Schools presently have individual PRI circuits and are not connected via SIP. The PBX is centralized at the ITS Data Center, not at individual school locations.
- Q18: Section 4.3 of the ITN references 25,000 DIDs, while the Proposal Pricing Spreadsheet lists 20,000. Could M-DCPS confirm which quantity should be used for pricing?**
- A18: M-DCPS has approximately 25,000 DIDs. For your proposal response, please use the 20,000 listed on the Proposal Pricing Spreadsheet.
- Q19: Could M-DCPS clarify which Caribbean countries are included in the 50 minutes of LD usage? If available, could M-DCPS please provide a breakdown of minutes used per country?**
- A19: The District cannot provide a breakdown of minutes by country, as this usage is dynamic and varies over time. There is no guarantee that future calls would be made to the same countries. We recommend that proposers provide an all-inclusive rate table for the various countries they support in their proposal.
- Q20: ITN Section 4.2 indicates there are 425 PRIs, while the site list includes only 395 locations. Could you please specify the number of PRIs at each site?**
- A20: All sites have at least one PRI circuit. Some sites have multiple PRI circuits. After award of ITN, proposers will be provided with detailed information.
- Q21: Do all PRI locations require access circuits?**
- A21: Currently our PRI service has access circuits. Moving forward with migration, this requirement will depend on the design proposed by proposers in their solutions.
- Q22: Regarding the "Proposal Pricing Spreadsheet," if vendors are proposing multiple different solution options to M-DCPS's ITN, would you prefer we reflect those options on different "Proposed Services" tabs and submit one pricing sheet? Or would M-DCPS prefer vendors submit multiple "Proposal Pricing Spreadsheets" for each solution option with their proposal?**
- A22: Proposers may submit multiple Proposal Pricing Spreadsheets. Per the "Notes" section of the "Current Legacy Voice & LD" tab of the Proposal Pricing Spreadsheet referenced in Section 8 of the ITN, "If Proposer has several solutions they want the district to consider, please submit a separate sheet with narrative".
- Q23: Regarding the sample contract in the ITN, Will M-DCPS allow for vendors to negotiate M-DCPS's terms and conditions? How would M-DCPS want vendors to supply their SLAS in the ITN response? Are vendors allowed to provide their redlines to the sample contract?**
- A23: Please refer to ITN Section I, Sub-Section XXVII – PURCHASE AGREEMENT.
- Q24: If M-DCPS has already had a proof of concept with the vendor already, is another proof of concept still needed with that specific vendor? Or should that vendor put that a proof of concept was already performed in their response?**
- A24: A new Proof of Concept (POC) will be required. Per ITN Section 5, requirement e., "Proposer must confirm the ability to provide details for a Proof of Concept (POC) and test environments that are available to vet proposed services at no cost to M-DCPS. Detailed parameters for the POC and test environment will be provided at time of request."

- Q25: May M-DCPS please provide a full list of the POTS telephone numbers, and their purpose is? For example, are they fax, alarm, elevator, etc?**
- A25: Please refer to the responses provided under Question 16 of this Addendum.
- Q26: May M-DCPS please provide the transcript and recording the Pre-Bid conference that occurred on October 27th, 2025 at 10AM EST?**
- A26: Please refer to the responses provided under Question 4 of this Addendum.
- Q27: Regarding Page 6 Section X of the ITN, will this Agreement be federally funded?**
- A27: No.
- Q28: Will Miami-Dade County be responsible with the licensing (if required), configuration and testing services on the Avaya systems if new SIP services are provided?**
- A28: We are Miami-Dade County Public Schools, M-DCPS. Miami-Dade County is a separate entity and a separate AVAYA customer. M-DCPS will not be responsible for securing licenses, programming, testing, and maintenance. The District seeks a turnkey solution, and respondents must include all associated costs in their proposal pricing sheet. Changes to M-DCPS PBXs must be conducted by AVAYA certified individuals certified in the subject area and in coordination with the M-DCPS Telecommunications Department.
- Q29: Please elaborate on the two tabs of the pricing sheet. We need clarity on the pricing SS – if we are proposing emulated PRIs, do we enter that on both sheets?**
- A29: The first tab (Current Legacy Voice & LD) is for continuation of services. If you are proposing emulated PRIs to continue services, then include pricing on the Current Legacy Tab. Additionally, if your Proposed Services utilizes emulated PRIs then submit pricing on the second tab (Proposed Services).
- Q30: What are your existing term contractual requirements on your existing services? Are you MTM now? Do you have the option to renew for one (1) year? When does your current contract on the existing equipment and services expire?**
- A30: The current contract expires on June 30, 2026, with no additional options for renewal.
- Q31: How are the PBXs managed today? Will that entity continue to manage them until the services they provide are migrated off?**
- A31: M-DCPS PBXs are customer-owned and self-maintained by the M-DCPS Telecommunication Department. This is expected to continue throughout the migration process. M-DCPS further expects to be involved in the administration of PBXs / services to district locations in future solutions.
- Q32: For 1FB POTS line replacement ask if they can provide a breakout of line count by location.**
- A32: Please refer to the responses provided under Question 16 of this Addendum.
- Q33: Can you provide an inventory of POTS lines tied to fire alarms, elevator call boxes, and security systems?**
- A33: Please refer to the responses provided under Question 16 of this Addendum.
- Q34: Are there specific UL or NFPA certifications required for analog line replacement devices (for example, UL 62368-1 or FCC Part 68)?**
- A34: If your Elevator and/or Fire alarm proposals use analog phone lines, the communicator must comply with FCC Part 68 to legally connect to the PTSN. UL 62368-1 is a safety standard for audio/video,

information, and communication technology equipment. You will need to determine if your solution is subject to these and other regulations such as but not limited to the following:

Elevator emergency communication systems (phones) must comply with:

- Florida Building Code Chapter 30
- Florida Statutes Chapter 399
- Florida Administrative Code 61C-5
- ASME A17.1 Safety Code for Elevators and Escalators

Fire Alarm Phone Line Requirements – Miami-Dade County

Applicable Codes & Standards

- NFPA 72 (National Fire Alarm and Signaling Code) – 2010 Edition
- NFPA 1 & NFPA 101 (Life Safety Code) – 2012 Edition
- Miami-Dade County Ordinance Chapter 14, Article III
- Florida Fire Prevention Code

Q35: Are any lines required to function without external power or battery backup (e.g., traditional copper failover expectations)?

A35: Yes. Lines supporting elevators and fire alarms must continue to function without external power or battery backup until these services are migrated to an acceptable alternative service.

Q36: Are you open to cellular/LTE-based POTS replacement solutions for remote or low-bandwidth sites?

A36: Yes. The District will evaluate all proposals, including cellular/LTE-based POTS replacement solutions, provided they meet the requirements outlined in the ITN.

Q37: How long will the Proof of Concept phase last, and how many pilot sites will be included?

A37: Please refer to ITN Section 5, requirement e.

Q38: Should the POC demonstrate interoperability with both Avaya IP Office and POTS replacement devices?

A38: Yes.

Q39: Will current services (PRIs, analog lines) remain active during POC, or must they be converted to SIP for testing?

A39: Services need to remain active. For SIP testing, respondents can provide test numbers, and we can forward DIDs to test numbers.

Q40: What is the expected migration sequence (by region, by PBX model, or by circuit type)?

A40: The migration sequence will be determined by the District's Telecommunications team based on factors such as proposer readiness, minimizing service interruptions during specific activities such as testing, locations with service quality issues, school / district calendars, site availability, etc. All PBXs and circuits are the same, so PBX model or circuit type would not be an affective criterion. Additionally, the proposal-specific details may have an impact on the deployment approach.

Q41: Are there blackout periods (testing freeze windows) that we the proposer should avoid during implementation?

A41: Yes. There are certain blackout periods. Primarily academic testing windows take precedence over migration activities. Academic Testing calendars are available on the District's Web page (<https://arda.dadeschools.net/#!/fullWidth/3937>). Unforeseen events may cause minor scheduling adjustments.

Q42: What is the total number of Knowledge Workers?

A42: The term “Knowledge Workers” is not defined in the ITN; therefore, we are unable to provide a response.

Q43: What is the total number of common area phones?

A43: The term “common area” is not clearly defined and may vary by interpretation. Therefore, we are unable to provide a response.

Q44: Are classroom phones tied to teachers or are they considered common area phones?

A44: Classroom phones are tied to the classroom.

Q45: Can you provide the EOL or the School Board of Miami-Dade County's planned date of retirement for the PBX equipment to help us understand the next phase of voice services to provide. We see the Avaya IP Office 500 Phase out by Q1 2026.

A45: M-DCPS works closely with OEMs regarding end-of-sale, end-of-life, and end-of-support for our platforms. Only one component that we no longer use is subject to retirement. OEM roadmaps are updated frequently, and support is often extended. At this time, hardware status is not a concern for the District. We recommend that respondents submit proposals that accomplish a seamless transition from current services to proposed services.

Q46: Are there physical security systems (remote door locks, gates, etc.) that integrate with or use the physical PBX system?

A46: Not currently but our PBXs can support such functionality.

Q47: The documentation lists a requirement to provide a plan for Continuity of Service during the POC and awarded services. Does the District have existing failover/continuity systems in place that are to be integrated?

A47: Except for the administrative voice network, M-DCPS does not have existing failover / continuity of voice services.

Q48: Can you provide the quantity and model of current phone models?

A48: Approximately 8,000 AVAYA J179 and 18,000 AVAYA J139.

Q49: Are the classrooms assigned with DIDs?

A49: No.

Q50: Are voicemail boxes assigned to the classrooms or the teachers?

A50: Voicemail boxes are assigned as requested for teachers and staff and not the individual classrooms.

Q51: How many users have voicemail?

A51: Voicemail is site specific and assigned when requested for staff and teachers. We have capacity to provide voicemail to all staff members, approximately 34,700.

Q52: Is extension mobility used by the teachers?

A52: M-DCPS PBXs have this functionality, but it is not currently enabled for teachers.

Q53: How many Auto-Attendants across the district?

A53: All sites have Auto Attendant capabilities.

Q54: How many hunt groups across the district?

A54: This question requires additional clarification; therefore, we are unable to provide a response at this time.

Q55: How many users who require compliance call recording?

A55: Approximately 15-25 users.

Q56: Does your Avaya system have any third-party integrations? If yes, what is being used? How many licenses? And what is the purpose? (Examples: efax, recording, e911, etc.)

A56: Yes, XIMA ACR (Avaya Call Recording), Call Detail Reporting, and Call Center. Additionally, 911Inform, Valcom, and Algo are other third-party integrations.

Q57: Can you list the number of analog devices that are integrated with the Avaya PBX per building, if applicable? These could be items such as strobes, analog phones, fax machines.

A57: Please refer to the responses provided under Question 16 of this Addendum.

Q58: What manufacturers and models of network switches are deployed?

A58: ARUBA / HP & Cisco. Specific model information will be provided to awarded proposers.

Q59: Is there network resiliency at each building?

A59: Presently under development for Q2 2026.

Q60: Do you have firewalls at each building?

A60: Yes, for DATA.

Q61: Do you have a network diagram you can share?

A61: A network diagram is typically provided to the awarded proposer.

Q62: Do you have a Contact Center? If yes:

- a. How many Contact Center groups? What are they?
- b. How many agents? How many supervisors?
- c. Any third-party integrations such as trouble ticketing systems, service now, etc.?
- d. Is there a need for language translations?
- e. Do you have a list of the 160 languages in use at the district?
- f. What channels are you using or would like to use within your contact center (voice, email, chat, social media, etc.)?
- g. Would you be interested in AI and how a chatbot would improve availability to information for students and parents?
- h. What are you using today as your contact center solution?

A62: Yes. Use is limited and upon occasion as the need arises.

- a. This information will be provided to the awarded proposer.
- b. This information will be provided to the awarded proposer.
- c. No.
- d. Yes (English, Spanish, and Kreyol)
- e. While the student population is comprised of a varied international populace, English is the official language. The two largest subgroups are Spanish and Kreyol speakers.

- f. Voice. The District could consider other options.
- g. Please include these options in your proposal for the District's consideration.
- h. XIMA ACR

Q63: M-DCPS is looking for a company to take over existing services, move the PRI services to SIP and give options for UCaaS, is that correct?

A63: M-DCPS intends to maintain existing services until migration to a proposed service is completed. The District will consider all submitted proposals. Proposers are encouraged to submit any proposals they believe are applicable.

Q64: Please provide a per-site list of all existing voice services, categorized as follows:

- a. quantity of T-1's
- b. quantity of PRI's
- c. quantity of analog POTS for PBX
- d. quantity of analog POTS for Fax
- e. quantity of analog POTS for Elevators
- f. analog POTS for all other uses (such as fire & intrusion alarm, HVAC & Energy control systems, dial-up modems, etc)?

A64: This level of detail is typically provided to the awarded Proposer. As stated in Section 4, M-DCPS has approximately 425 PRT T1 voice circuits at 400+ locations and 1,900 MFBs. On average the number falls usually between 4 to 8 MFBs per location but depending on the size / type of facility we may have as few as 3 and as many as a dozen MFBs. A handful may have more. Typical usage includes faxes (1), modems, remote access, and fire (2), security (2) and elevator (1 to 2) alarms. Upon award M-DCPS will furnish a site-specific inventory.

Q65: Please expand on MDCP's expectations for an acceptable voice POC as specified in the ITN:

- a. How many sites would MCDPS prefer to run POC's at?
- b. Does MDCPS prefer to run the POC using MDCP's existing telephone numbers or would newly provisioned "test numbers" be sufficient?
- c. Do all or most of the Avaya PBX's have one or two existing CO line port available that could be utilized for our POC?
- d. What is MDCP's expectations for the duration of the POC?
- e. Does MDCPS have any other specific POC requirements that not included in the ITN or mentioned above?

A65: Answers to question 65 are as follows:

- a. 3 or 5
- b. New test numbers for the POC period. M-DCPS would forward existing numbers to the test numbers.
- c. 2 to 4
- d. Please refer to the answer provided under Question 37 of this addendum.
- e. Please refer to the answer provided under Question 37 of this addendum.

Q66: Is MDCPS's long term plan to migrate away from the existing site-based PBX platform to a cloud based/hosted UCaaS service?

A66: Please refer to the answer written for Question 62 in this addendum.

Q67: What is MDCPS' timeline to equip all existing Avaya PBX's with SIP licenses to accommodate native SIP call paths?

A67: Currently, only the Administrative SIP based IPO Server Select has licensing, SBCs and hardware for SIP calling. None of the other M-DCPS location PBXs, have licensing and SBCs. Procurement, installation, configuration and ongoing maintenance of licensing and SBCs will need to be factored into your proposed solutions. Proposed solutions will have to account for continuation of services during any migration period to the proposed solution. M-DCPS location voice services must remain

operational during transition to the proposed solution. The costs for continuation of services must be accounted for and indicated in the respondents' proposal.

Q68: Which carrier is providing these voice services to MDCPS today, and what is the contract expiration date for the existing contract?

A68: Current carrier is AT&T and the contract expires June 30, 2026.

Q69: What are the three existing "Channelized DS-1" circuits listed in line item 27, 28 and 29 of the Proposal Pricing Spreadsheet being used for today? Do all or most of the DS0's terminate in the Avaya PBX's as analog POTS?

13135 SW 26th St., Miami, FL (192 DS0 Voice Channels – Estimated qty of 1
1500 NE 2nd Ave., Miami, FL (384 DS0 Voice Channels – Estimated qty of 1
Central Office & Customer terminations – Estimated qty of 44

A69: All PRIs directly connected to the AVAYA PBXs. No channel banks.

Q70: Do the Avaya PBX's require an SBC to be installed between the voice provider's circuit and the Avaya PBX for each T-1/PRI?

A70: Yes. M-DCPS recommends respondents provide multiple SBC solutions if available to allow M-DCPS to evaluate the method that best fits the district's needs. SBCs shall be maintained by the respondents.

Q71: For Channelized DS1 - 13135 SW 26th St, Miami, FL (192 DS0 Voice Channels), Channelized DS1 - 1500 NE 2nd Ave., Miami, FL (384 DS0 Voice Channels), and Channelized DS1 Channel Interface - Central Office & Customer Terminations, what will they be used for?

A71: Please refer to the answer written for Question 69 in this addendum.

Q72: Can you confirm whether these DS1s terminate in an on-prem PBX or district core router?

A72: On premise.

Q73: Could you please clarify if the services under ITN-25-003-YG are intended to be funded, in whole or in part, through the federal E-Rate program?

If so, could you please direct me to the district's E-Rate coordinator?

A73: The services under ITN-25-003-YG are not currently eligible for E-Rate funding. However, respondents may include components in their proposals that could qualify. It is the responsibility of each respondent to verify E-Rate eligibility with Universal Service Administrative Company USAC. The District will review submitted proposals to determine if any E-Rate-eligible elements are included.