



THE SCHOOL BOARD OF MIAMI-DADE COUNTY, FLORIDA
SCHOOL BOARD ADMINISTRATION BUILDING
Procurement Management Services
1450 N.E. 2nd Avenue, Room 650
Miami, FL 33132

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Buyer's Name: _____
PHONE: (305) 995- _____
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BID/RFP ADDENDUM

Date: _____

Addendum No. _____

BID/RFP No. _____ BID/RFP TITLE: _____

This addendum modifies the conditions of the above-referenced BID/RFP as follows:

All information, specifications terms, and conditions for the above-referenced BID/RFP, are included on the document posted on the Procurement Management website at <http://procurement.dadeschools.net>

The attached pages containing clarifications, additional information and requirements constitute an integral part of the referenced bid. If your bid/proposal has not been submitted, substitute the pages marked REVISED and mail your entire bid/proposal package.

I acknowledge receipt of Addendum Number _____

PLEASE NOTE: If your firm has forwarded a copy of this bid/proposal to another vendor, it is your responsibility to forward him/her a copy of this addendum.

(PLEASE TYPE OR PRINT BELOW)

LEGAL NAME OF BIDDER: _____

MAILING ADDRESS: _____

CITY, STATE ZIP CODE: _____

TELEPHONE NUMBER: _____ E-MAIL _____ FAX # _____

BY: SIGNATURE (Manual): _____
OF AUTHORIZED REPRESENTATIVE

NAME (Typed): _____ TITLE: _____
OF AUTHORIZED REPRESENTATIVE

ESSER Two-Way Communications Software and/or System

Q&A

1. **Question:** If a respondent is a non-profit 501c3 organization, therefore legally exempt from MWBE membership/certification, will the 15 points on the evaluation criteria be automatically awarded? Also, what proof of 501c3 status would you accept in place of the requested certificate?

Answer: The maximum available points will only be applied for Certified primary and subcontractors. No other conditions apply to that criterion. In terms of documentation, please submit evidence from IRS.

2. **Question:** As a California non-profit, would our 501c3 determination letter and/or Certificate of Status from the CA Secretary of State adequately serve as our applicable home state documents for requirement in Section 5 (b) - Minimum Qualification Requirements?

Answer: Yes.

3. **Question:** *Can the district provide further detail or a use case for item 19 on page 19 of the RFP, which asks, "Does the system's student data dashboards present trends that help inform student interventions?"*

Answer: Attendance data that would show trends in absences, student academic performance data (i.e., grades, test scores, etc.) and messaging to families that would better inform and provide suggestions in how to support at home.

4. **Question:** Mobile app integration:
 - a. Which mobile app are you looking to integrate with? **DadeSchools Mobile app**
 - b. What would you like the integration to accomplish? **Staff login to application would integrate with the mobile app.**
 - c. What is the mobile app currently integrated with? **The Dadeschools mobile currently integrates with different applications such as gradebook, bus schedules, etc.**
 - d. Do you have an exposed API? If so, can you share the definition? **We use REST API and/or SOAP API**

5. **Question:** SIS
 - a. What SIS do you use? **We currently have an in-house mainframe SIS system.**
 - b. Do you house all staff, student and guardian data in it? **Parent and student data is maintained in the SIS. Employee data is maintained in SAP.**

6. **Question:** Single Sign On
 - a. What SSO tools do you use? **ADFS, Azure AD, SAML, etc.**
 - b. Do you authenticate all staff, student and guardian accounts with SSO? – **Yes**

7. **Question:** Language:
- a. What methods of language translation does the District use today? **We have staff that translate all communication into Spanish and Haitian Creole.**
 - b. What accommodations do you have for languages without a written form? **We have language interpreters available in Spanish and Haitian Creole.**
8. **Question:** We understand we can submit electronically via DemandStar or by submitting an unbound original proposal in a sealed envelope or container, along with an electronic submittal via DemandStar. Is there any benefit to submitting a printed, unbound original?

Answer: As a vendor, you would have to determine what works best for your company. All submissions will be considered.

9. **Question:** When submitting via DemandStar must all forms be part of the body of the response or can they be uploaded under the “supplemental” section? If all must be submitted in one document, do the insertions—are these the “enclosures”—(for example, Proposer Qualification Form that comes after the Table of Contents) have to be numbered consecutively?

Answer: A supplementation section is sufficient.

10. **Question:** Will the initial contract commitment period be three years, with the option to renew in year 4 and year 5, or will a renewal approval be required in years 2 and 3 as well?

Answer: Renewal options are only provided after the three year initial term.

11. **Question:** What is the total student membership that we should assume for this contract? Should it include charter enrollment? And based on which most recent month of membership?

Student Enrollment: 251,675 – October FTE

Schools: 343 – not including charter

12. **Question:** What is the total number of campuses that will be serviced under this contract? Does this include charters?

343 – not including charters

13. **Question:** Please provide clarification on what “managed” refers to in this question (4.3.4 #4): “Is your product a centrally managed system for all required functions? If so, provide documentation (i.e., a flow chart describing the architecture or detailed written response is requested) demonstrating this.

Answer: Provide information on how the application is works/is managed from a user’s perspective.

14. **Question:** Please provide clarification to this question (4.3.4 #27): “Will your product’s staff provide District-specific user documentation?” Does this mean training materials, specific for M-DCPS?

Answer: Yes

15. **Question:** Please provide additional details for this required service (4.3 #2): “Be able to integrate via an API with an existing M-DCPS iOS and Android mobile application.” Is this a specific app already in use? What sort of integration are you anticipating? Integrate how? Are you looking to call a KiNVO API or vice-versa?

Answer: Use either a REST API or SOAP API. If other API calls are required that would have to be discussed.

16. **Question:** References are requested in 3 locations:
- For Tab 7: Experience and Qualifications, In section 4.3.2. #3 “Provide three user references,” and Section 4.4 Required Information - “Submit Exhibit 6 for at least three current customers that can be used as a source of reference.” **Yes**
 - Does Exhibit 6 for at least 3 current customers fulfill the request for the other two places references are requested? **Yes**

17. **Question:** Under Section 4.3 - Required Services, #2 “Be able to integrate via an API with an existing M-DCPS iOS and Android mobile application.” How deep of an integration is required? Can we utilize a link within the app or utilize single sign on? (Our ios and mobile apps are cloud-based and work independently of the school system.)

Answer: Yes, a link with SSO can be used

18. **Question:** Under Section 4.3.3- Additional Considerations, #5 & #13 “Can the system send direct, two-way text messages, emails, and phone calls to parents/guardians, without requiring them to access an application or portal to respond? & Can M-DCPS users send translated, one-way messages via SMS, email, and phone call? Are email and phone call capabilities required?”

Answer: Not required but indicate if platform has those capabilities.

19. **Question:** Both questions mention emails and phone calls, while Section 4.3 - Required Services, #1 only mentions SMS-based messages as copied/pasted here:

“M-DCPS is seeking proposals from qualified firms to obtain a two-way communications platform to exchange translated, SMS-based messages regarding student data including but not limited to attendance, academic and social emotional development with parents/ guardians.”

20. **Question:** I am reviewing RFP #21-029-CM (ESSER Two-Way Communication...) - I see Exhibit 17 - Proposed Contract Agreement Draft. Does this need to be completed in any way and returned with a proposal? Any clarification you can provide is greatly appreciated.

Answer: Please review and provide exceptions as necessary.