ITB-20-054-DP NetApp Equipment
Questions and Answers

Q1: Please clarify the response submittal. It is confusing as hard copy is required even with electronic submittal.

A1: Bids must be submitted electronically via DemandStar or Periscope S2G. Bidders may submit a hard copy, but the electronic submittal would still be required.

Q2: Some of the part-numbers are no longer valid in the spreadsheet. Will the District be updating the Spreadsheet?

A2: Please use revised spreadsheet provided with this addendum.

Q3: Is there a requirement that this equipment must be new and not refurbished?

A3: Equipment must be new

Q4: Are bidders required to submit a letter from the OEM stating they are an authorized reseller?

A4: Yes, a letter from the manufacturer is required. Please refer to Attachment 13 of the ITB.

Q5: Can you provide the Reference Form – Attachment # 12 in an Editable format?

a. Do references need to sign the form?

b. What goes in this box?

PLEASE CHECK THE APPROPRIATE STATEMENT THAT BEST DESCRIBES YOUR CLIENT EXPERIENCE WITH THE ABOVE REFERENCE BIDDER.

I. DELIVERY

_____ Vendor was always on time
_____ Vendor was usually on time
_____ Vendor was never on time

II. PRODUCT QUALITY

_____ Vendor's product/service always performed as expected
_____ Vendor's product/service usually performed as expected
_____ Vendor's product/service never performed as expected

A5: A fillable version of Attachment 12 is being provided with this addendum. The unmarked boxes have been removed.