



The School Board of Miami-Dade County, Florida
SCHOOL BOARD ADMINISTRATION BUILDING
Procurement Management Services
1450 N.E. 2 nd Avenue, Room 352
Miami, Fl. 33132

Direct All Inquiries To
Procurement Management Services

Buyer L. Leasburg-Kramer
PHONE: (305) 995-1364
TDD PHONE: (305) 995-2400

BID/RFP ADDENDUM

Date: May 2, 2006
Addendum No. 1

BID/RFP No.:103-FF04

BID/RFP TITLE: Wireless Service & Equipment

This addendum modifies the conditions of the above referenced BID/RFP as follows:

- 1) Change opening date to May 11, 2006
- 2) Replace pages 3, 9, 10, 15, 16, 17, 18, 19 and 20 of Specifications. Changes have been shaded.
- 3) New Revised Bid Proposal Form Attached.
- 4) Response to questions received.

The attached pages containing clarifications, additional information and requirements constitutes an integral part of the referenced bid.

- 1 If your bid/proposal has not been mailed, substitute the pages marked REVISED and mail your entire bid/proposal package. **REMEMBER TO SIGN THE BIDDER QUALIFICATION FORM.**

OR

2. If your bid/proposal has been mailed, sign and return this addendum form with the revised pages by the time and date indicated on the revised Bidder Qualification Form.
BY SIGNING THIS ADDENDUM, THE VENDOR AGREES TO THE TERMS AND CONDITIONS CONTAINED IN THE BIDDER QUALIFICATION FORM AND ALL RELATED BID DOCUMENTS.

I acknowledge receipt of Addendum Number 1.

PLEASE NOTE: If your firm has mailed a copy of this bid/proposal to another vendor, it is your responsibility to forward them a copy of this addendum.

(PLEASE TYPE OR PRINT BELOW)

LEGAL NAME OF BIDDER: _____

MAILING ADDRESS: _____

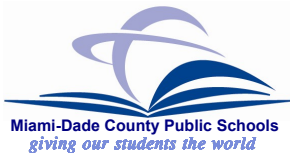
CITY, STATE ZIP CODE: _____

TELEPHONE NUMBER: _____ E-MAIL I.D. _____ FAX # _____

BY: SIGNATURE (Manual): _____

OF AUTHORIZED REPRESENTATIVE
NAME (Typed)- _____ TITLE: _____

OF AUTHORIZED REPRESENTATIVE



THE SCHOOL BOARD OF MIAMI-DADE COUNTY, FLORIDA
SCHOOL BOARD ADMINISTRATION BUILDING
1450 Northeast Second Avenue
Miami, FL 33132

BIDDER QUALIFICATION FORM

BID NO. 103-FF04

BID TITLE WIRELESS SERVICE & EQUIPMENT

REVISED

Direct all inquiries to Procurement Management Services:

BUYER NAME:

L.Leasburg-Kramer

E-MAIL ADDRESS: lleasburg-kramer@dadeschools.net

PHONE: (305) 995-1364

FAX NUMBER 305-523-3367

TDD PHONE (305) 995-2400

Bids will be accepted until 2:00 PM on May 11, 2006 in room 351, School Board Administration building, 1450 NE 2nd Avenue, Miami, FL., 33132, at which time they will be publicly opened. Bids may not be withdrawn for 120 days after opening. (Refer to Instructions to Bidders, para. IV.B.)

THE SUBMISSION OF THE BID BY THE VENDOR, ACCEPTANCE AND AWARD OF THE BID BY THE SCHOOL BOARD OF MIAMI-DADE COUNTY, FLORIDA, AND SUBSEQUENT PURCHASE ORDERS ISSUED AGAINST SAID AWARD SHALL CONSTITUTE A BINDING, ENFORCEABLE CONTRACT. UNLESS OTHERWISE STIPULATED IN THE BID DOCUMENTS, NO OTHER CONTRACT DOCUMENTS SHALL BE ISSUED.

I. A. BIDDER CERTIFICATION AND IDENTIFICATION

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, or person submitting a bid for the same materials, supplies, or equipment, and is in all respects fair and without collusion or fraud. I agree to abide by all conditions of this bid; and I certify that I am authorized to sign this bid for the bidder.

B. Vendor certifies that it satisfies all necessary legal requirements as an entity to do business with the School Board of Miami-Dade County, Florida.

II. INDEMNIFICATION

The Bidder shall hold harmless, indemnify and defend the indemnities (as hereinafter defined) against any claim, action, loss, damage, injury, liability, cost or expense of whatsoever kind or nature including, but not by way of limitation, attorney's fees and court costs arising out of bodily injury to persons, including death, or damage to tangible property arising out of or incidental to the performance of this Contract (including goods and services provided thereto) by or on behalf of the Bidder, whether or not due to or caused in part by the negligence or other culpability of the indemnity, excluding only the sole negligence or culpability of the indemnity. The following shall be deemed to be indemnities: The School Board of Miami-Dade County, Florida and its members, officers and employees.

III. PERFORMANCE SECURITY, is required on this bid. YES ☐ NO ☐

Refer to **INSTRUCTIONS TO BIDDERS**, para. VII., and VI.

IF PERFORMANCE SECURITY IS REQUIRED, PLEASE INDICATE THE TYPE TO BE FURNISHED:

Performance Bond ☐

Check (Cashier's, Certified, or equal) ☐

An original, manual signature is required on the Bidder Qualification Form.

(Bidder is requested to use blue ink)

(Do not use pencil)

Legal Name of Vendor _____

Mailing Address _____

City _____ **State** _____ **Zip Code** _____

Telephone No. _____ **E-mail address** _____

By: Signature (Original)

Of Authorized Representative _____ **Date** _____

Name (Typed or Printed)

Of Authorized Representative _____ **Date** _____

FROM: _____

AFFIX
POSTAGE
HERE

THE SCHOOL BOARD OF MIAMI-DADE COUNTY, FLORIDA
BUREAU OF PROCUREMENT AND MATERIALS MANAGEMENT
ROOM NO. 352 BID BOX
1450 N.E. 2ND AVENUE
MIAMI, FLORIDA 33132

BID NO.: 103-FF04
BID TITLE: WIRELESS SERVICE & EQUIPMENT
BID OPENING DATE: May 11, 2006

THE SCHOOL BOARD OF MIAMI-DADE COUNTY, FLORIDA
Bureau of Procurement and Materials Management

NOTICE OF PROSPECTIVE BIDDERS

NO BID

If not submitting a bid at this time, for informational purpose only, detach this sheet from the bid documents, complete the information requested, fold as indicated, staple, affix postage and return address, and mail. **NO ENVELOPE IS NECESSARY.**

NO BID SUBMITTED FOR REASON(S) CHECKED AND/OR INDICATED:

Our company does not handle this type of product/service.

We cannot meet the specifications nor provide an alternate equal product.

Our company is simply not interested in bidding at this time.

OTHER, (Please specify) _____

We do not want to be retained on your mailing list for future bids for this type or product and/or service.

Signature _____

Title _____

Company _____

NOTE:

Failure to respond, either by submitting a bid or this completed form, may result in your company being removed from the School Board's bid list. To qualify as a respondent to the bid, vendor must submit a *NO BID*.

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BID SPECIFICATIONS - **REVISED**

- a listing of which equipment and/or services included in its bid is available with the digital cellular service (e.g. text messaging, internet access, paging).

Any County agency and M-DCPS or other eligible user of this contract who purchases wireless equipment and/or service and subsequently determines equipment and/or service is not satisfactory shall have the option to request an equipment exchange or full refund of purchase price within 30 days of activation.

The County and M-DCPS reserves the right to request awarded vendor(s) to refund the purchase price for new and non-activated cellular equipment for 30 days following initial delivery. This request may also include the option for exchange of new equipment to the prevailing current model or device.

The grade of cellular service provided to contract users with respect to circuit quality, reliability, call completion, and time of access shall be equal to that provided to other commercial subscribers within the cellular system's published service area. Furthermore, Vendors are requested to submit documentation as to how they will be able to provide priority service to emergency responders during periods in which network congestion may exist.

4.1 ADDITIONAL CHARGES/SURCHARGES

The vendor's response should not be subject to any service establishment charge, initial sign-up charge or any other charges including charges to change the existing service to new carrier.

Awarded vendors shall be responsible for the payment of all taxes and fees imposed by any local, state or federal government on the services provided to the M-DCPS and the County. The exception to this requirement is that the M-DCPS and the County will pay applicable mandatory regulatory charges payable by the end user imposed by the Federal Communications Commission (FCC) or the Florida Public Service Commission (FPSC).

Pricing submitted by Vendors in response to any M-DCPS or County order request shall clearly specify all mandatory surcharges or taxes mandated by law that it proposes to pass on to the County and M-DCPS. The County or M-DCPS will not pay any surcharges not stipulated in writing, unless the FCC or FPSC has enacted them. Vendors are reminded that entities are classified as tax-exempt in some cases. Tax-exempt letters are available from each entity.

4.2 CELLULAR CONDITIONS AND SPECIFICATIONS

All devices proposed are required to meet or exceed all conditions and specifications below. The following minimum requirements apply to all cellular devices:

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BID SPECIFICATIONS - **REVISED**

considered by the County and M-DCPS as “non-performance” and as such, grounds for removal from this Contract.

4.7 QUALITY CONTROL

Coverage shall be provided throughout the local service area. Any service limitations shall be clearly stated on the bid and may result in disqualification, at the discretion of M-DCPS. M-DCPS and the County shall be entitled to credit for any dropped calls identified by the user. Upon notification by M-DCPS or the County, awarded vendor shall be required to work with M-DCPS and the County to develop a plan to correct said deficiencies. Failure to correct such deficiencies in a timely manner, as agreed, will result in a non-performance report being issued against the awarded vendor. Issues that remain unresolved beyond any Notice to Cure may be considered grounds for default, per Instructions to Bidders, VI. AWARDS, E. DEFAULT.

4.8 TRANSITION SUPPORT

Due to the large quantity of equipment and different locations involved, the successful bidder must allocate sufficient resources (including but not limited to on-site vendor personnel) to deliver and activate new equipment within 90 days of award of the bid. A Central Point of Contact will be identified for M-DCPS and the County for coordination of the Transition. Equipment shall be delivered to locations identified by each entity on the purchase orders. The vendor shall assist in programming new equipment, porting phone numbers and transferring user data from existing equipment. A Transition Plan listing priorities is attached as a guideline for the bidder.

4.9 INVENTORY LEVELS

The bidder shall maintain adequate stock of equipment and accessories to provide new equipment and/or service activation within three (3) working days of receiving the request from an authorized M-DCPS or County representative. In the event that an order cannot be filled within three days, the bidder shall provide loaner equipment, at no charge to M-DCPS or the County, until the order is filled. The awarded vendor may be requested to maintain a three-percent (minimum two units) inventory of all wireless devices on M-DCPS and County premises for quick deployment of new activations and replacement of damaged/malfunctioning equipment. Inventory for warranty exchange of malfunctioning equipment shall be provided at no cost. A mutually acceptable program for managing warranty repairs and exchanges shall be established with the awarded vendors.

4.10 OPERATORS

Operators must be available 24 hours per day, 7 days a week, including holidays. The following operator services must be provided:

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- Long Distance Directory Assistance
- Caller Assistance
- Hearing impaired services through TDD interface

4.11 TRAINING

The bidder will provide training to designated M-DCPS and/or County representatives regarding equipment programming and technical aspects of their wireless telephones. The awarded vendor must provide a list of local authorized service centers for installation of vehicle kits and accessories. The awarded vendor must provide all software, cables and accessories available for programming and managing a large fleet of users.

5.0 CALL BILLING

Calls must be billed at the nearest minute. Callers must not be billed for greater than the vendor's proposed rates. Vendor is to credit for voided and incomplete calls when reported.

5.1 EQUIPMENT AND FLAT RATE SERVICE

The Vendor shall provide a flat rate fee per minute for actual airtime for voice related services. This rate shall be inclusive of all access costs including but not limited to start-up fees, access fees, and disconnection fees. The rate shall also be inclusive of the standard feature sets of in State calls, voice mail, call forwarding, toll restriction, and caller ID.

For example, if wireless device number uses 93 minutes in a 30 day billing cycle, it should be billed 93 minutes times the flat per minute rate = X. If, in the next billing cycle, the same wireless device number uses 2 minutes, it should be billed 2 minutes times the flat per minute rate = Y. Long distance calling rates shall not be included in the flat per minute rate. A separate fee per minute rate will be requested for Long Distance rates outside the State of Florida calling area. International calling capability must be pre-approved by the appropriate entity Coordinator(s). International calling rates will be established through the Balance of Line provision, when needed.

Vendor's rates shall be fixed for the term of the contract. Note: Miami-Dade County and Miami-Dade County Public Schools shall be considered a MOST FAVORED COUNTY in this Contract, including airtime, equipment and accessories. Pricing being offered to Miami-Dade County and M-DCPS shall not exceed pricing being offered to other Counties or Governmental Agencies for equivalent services. Any special promotions, dealer incentive programs, price cuts, rebates, or warranty extensions offered to similar governmental accounts during the course of the contract shall be passed on to the MDCPS and the County as well as other participating public agencies

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accept or reject any individual item(s) or all items offered as an Accessory or Service.

Vendors are requested to offer a minimum fixed discount on all Accessories and Services. These fixed discounts shall reflect a minimum savings of fifteen percent (15%) or greater from the Vendor's pricing based on published MSRP. It is the intent of this Contract that by greatly expanding Accessories and Services, all eligible contract users will have a much greater variety of equipment and services from which to choose. Further, Vendors will be required to update their accessories and service offerings as new equipment and/or services become available. Equipment shall be most recent model available.

The prices and/or discounts provided shall include the cost for the hardware or device, delivery, services, programming, and initial system setup. Any services and repairs or maintenance not covered by standard warranty must be specified at the time of offering.

6.0 EMERGENCY RESPONSE AND NATURAL DISASTERS

Awarded vendor(s) supplying services under this Contract, agree to provide, at no additional cost beyond the established price for flat rate (airtime) services, a maximum of one hundred (100) or 5% of current voice units in service entry level active cellular telephones, whichever is lower, upon written M-DCPS and/or County request during natural disasters and/or periods of emergency, as declared by State and local emergency preparedness agencies. Devices will be for deployment within various eligible M-DCPS and/or County agencies during natural disasters and/or periods of emergencies. If more than one vendor is awarded a contract, M-DCPS and/or the County will make every effort to request equipment on an equitable basis among the awarded vendors. The devices provided hereunder shall be returned to the vendor at termination of the emergency period in good working condition, ordinary wear and tear accepted. Lost or damaged devices shall be billed to M-DCPS and/or the County, at full replacement value, established at the time of delivery.

The County reserves the right to extend this provision to cover other major county events and special needs (i.e. Countywide elections or Convention event where there are expressed Public Safety considerations)

Units kept for longer than 30 days may be billed to MDCPS or the County at the Standard rate for equipment as quoted on the Bid Proposal Form.

6.1 DISASTER RECOVERY

In the event of a Hurricane or declared natural disaster an awarded vendor may be requested to provide a Dedicated Disaster Recovery TEAM. This special team deployed during disasters and emergencies must be prepared to network technicians and support staff with mobile generators and portable transmission sites to the hardest-hit areas, to reinforce wireless coverage for M-DCPS and/or County emergency agencies/operations.

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BID SPECIFICATIONS - **REVISED**

6.2 COVERAGE REQUIREMENTS

Voice Coverage Acceptance Test Plan (VCATP)

The County and M-DCPS reserve the right to conduct a formal voice coverage acceptance test to validate vendor COVERAGE as a condition of confirming this contract or award recommendation. For the purposes of this VCATP, the County will be divided into five geographical regions: Downtown, North, West, East, and South. M-DCPS and the County may conduct tests to validate coverage within each of the five geographical regions. Tests will be conducted at various points in each of the geographical regions. Test points will be completed on the same day, same general time, for all equipment submitted for testing. The same phone number will be dialed. Ability to receive signal, complete call and be heard by receiving party will define a successful test. Any coverage deficiency found during testing will be brought to the immediate attention of wireless vendor for validation.

The vendor is requested to also provide documentation with the submission to indicate Florida based nationwide coverage. Documentation should list the major markets included (current population greater than 500,000)

In addition to coverage within Florida for Dade, Broward, Monroe and Palm Beach, the vendor is required to provide reliable service within the specifications defined for the following counties:

Alachua, Bay, Bradford, Brevard, Charlotte, Collier, De Soto, Duval, Escambia, Flagler, Franklin, Glades, Hernando, Hendry, Highlands, Hillsborough, Indian River, Lee, Leon, Manatee, Marion, Martin, Nassau, Okaloosa, Okeechobee, Orange, Osceola, Polk, Volusia, Pasco, Pinellas, , Sarasota, Seminole, St. Lucie, St Johns, Union, Walton,

For purposes of this agreement a minor coverage deficiency is defined as a coverage deficiency that results in little or no impact on the safety of first responders or ability for M-DCPS and/or the County to deliver services. And is isolated to a small geographical area equal to less than one square mile within unincorporated or incorporated Miami-Dade County with no impact to any M-DCPS and/or County facility.

For purposes of this agreement a major coverage deficiency is defined as a coverage deficiency that impacts the safety of first responders and the ability for M-DCPS and/or the County to deliver services; and impacts a substantial geographical area more than one square mile within unincorporated, incorporated Miami-Dade County that directly impacts a M-DCPS and/or County facility.

Vendor is requested to provide County voice coverage maps and demonstrate adequate coverage, signal strength & capacity across the entire geographic COUNTY area:

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- a. Vendors will be requested to show the evaluation team their coverage/signal strength maps for the COUNTY.
- b. Additionally the COUNTY will require each vendor to provide 20 phones from types 1, 2 and 3 being proposed for up to 30 days to allow the evaluation team to validate signal strength across the COUNTY.
- c. Both types of phones will be tested within M-DCPS and/or the County buildings and additional locations throughout the COUNTY. If signal strength is adequate outside certain buildings but weak within, the County may request the awarded vendor to install a repeater (or other mechanism for improving signal strength) within the building at awarded vendor's cost to resolve the problem.

The condition to successfully pass VOICE COVERAGE ACCEPTANCE TEST PLAN vendor must not receive MORE THAN 8% MINOR DEFICIENCIES AND NO MORE THAN 2% MAJOR DEFICIENCIES within each of the five geographical regions tested.

Vendors being considered for award will be requested to work with M-DCPS and the County to correct coverage deficiency determined by the VCATP.

Data Coverage Acceptance Test Plan (DCATP)

M-DCPS and/or the County reserve the right to conduct a formal data coverage acceptance test to validate vendor COVERAGE as a condition of confirming this contract or award recommendation. For the purposes of this DCATP, the County will be divided into four geographical regions: Downtown, North, West, East, and South. M-DCPS and/or the County will conduct tests to validate coverage within each of the five geographical regions. Tests will be conducted at various points in each of the geographical regions. Test points will be completed on the same day, same general time, for all equipment submitted for testing. The same contact point will be used. Ability to receive signal, send information and have it received by receiving party will define a successful test. Any coverage deficiency found during test will be brought to the immediate attention of wireless vendor for validation.

Vendor is requested to provide County data coverage maps and demonstrate adequate coverage, signal strength & capacity across the entire geographic COUNTY area equal to the existing 800 MHz Ericsson radio systems. Vendor is requested to demonstrate seamless roaming and provide a minimum guaranteed speed of 80 – 130 kpbs.

- a. Vendors will be requested to show the evaluation team their coverage/signal strength maps for the COUNTY.
- b. Additionally the COUNTY will request each vendor to provide 20 air cards and rugged modems being proposed for up to 30 days to allow the evaluation team to validate signal strength across the COUNTY.
- c. Both devices will be tested throughout the COUNTY. If signal strength is adequate outside certain buildings but weak within, the County may request the awarded vendor to install a repeater (or

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other mechanism for improving signal strength) within the building at awarded vendor's cost to resolve the problem.

Vendors being considered for award will be requested to work with M-DCPS and the County to correct coverage deficiency determined by the DCATP.

6.3 NETWORK AVAILABILITY

The bidder is requested to submit a statement on Company letterhead with documents required that describes your criteria for network accessibility, specifically around peak times, regional emergencies, and measures taken to insure capacity (i.e. non-Miami-Dade County).

Include a diagram and or written description of how you will maintain service during an electrical utility power outage. Describe this for your central office and for additional wireless sites.

Provide a copy of your firm's plan for back-up power system at your central offices, and whether it is owned or shared. If shared, provide information on the sharing agreement(s). This should include Information on network monitoring activities being performed by your network operations center along with their hours of operation?

Your Company statement is requested to also include a description of your disaster Recovery Plan, including redundancy and fail over protection. Please detail any events that have occurred which have made your network unavailable to some or all of your customers even for short periods in limited areas). Please describe what steps if any you have taken to improve network access during emergency events (such as a major hurricane).

6.4 SYSTEM OUTAGES

Awarded Vendors are requested to provide interim service, **where possible**, if a network or operator services failure is experienced with-in two (2) hours. In the event of a natural disaster, Awarded Vendor agrees that the issue of restoration and functional use of wireless services being provided to the M-DCPS and the County will be escalated to the highest priority level within their network. This is required in the interest of Public Safety in accordance with applicable FCC Guidelines. M-DCPS and/or the County will require a regional notification report of any internal system failure, which should include an action plan and estimated timeline for resolution. The Vendor is requested to submit this report to M-DCPS and/or the County within 15 minutes of the event or service failure.

7.0 GOOD CORPORATE CITIZEN: - DIAL-A-LIFE PROGRAM

The Dial-A-Life Program is a Miami-Dade County initiative dedicated to collecting used, disconnected digital cellular phones and reprogramming them so at-risk County residents can call 911 and get emergency help immediately. The program is designed to help improve the safety of the elderly, the disabled, domestic violence victims and the less fortunate in Miami-Dade County by enabling them to Dial-A-Life. Vendors who are awarded under this wireless

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contract and are providing services to the County are **encouraged** to participate by providing cellular devices (type 1 or similar) in either new or used condition with batteries and wall chargers to help with the program on a quarterly basis. **Vendor is encouraged to supply a quantity equivalent to 2% of the units currently deployed by the County.** The County will be responsible for all programming and will in turn provide each contributing Vendor with a receipt to verify their donation based upon an established fair market value for tax deduction purposes.

7.1 THREE (3) DIGIT SERVICES

311 Service is a three digit abbreviated dialing arrangement for accessing non-emergency police and other government services in a particular jurisdiction and it is pursuant to Order by the Federal Communications Commission (FCC) in CC Docket 92-105.

Miami-Dade County will provide the vendor with a single toll free number to which all 311 calls are to be translated ("Termination Number"). Miami-Dade County certifies that the Termination Number will allow callers from anywhere within the jurisdiction of Miami-Dade County to complete calls on a toll-free basis and will indicate in any advertising that air time charges may apply.

Awarded vendors under this Contract shall be required to provide reliable access to 311 dialing service within the jurisdiction of Miami-Dade County. This requirement shall remain in effect during the entire term of contract.

In addition to 311, the County requires will require any awarded vendor to provide the ability to access any recognized three (3) digit dialing service

7.2 COUNTY PUBLIC SAFETY COMMUNICATIONS

Miami-Dade County Police (MDPD) and Fire Rescue (MDFR) departments have a public safety component in their communications requirements. The vital role of MDPD (Law Enforcement) and MDFR (First Responders) in serving the Citizens of the County mandates that service providers as an awarded vendor comply with the following items:

Confidentiality of Cellular Information and Records

Due to the sensitive nature of MDPD activities (i.e. investigations, homeland security, etc.) all cellular MDPD account information, including but not limited to numbers issued and detailing billing records will be considered as confidential in nature.

Secure Billing Records (Designated MDPD personnel only)

MDPD requires secure method to access cellular phone account information, usage, and billing records. MDPD will designate in writing those personnel to have direct access to cellular phone account information, usage, and billing records. These records must be isolated from the main or general billing accounts.

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Wireless emergency telephone number "E911."

Under Florida Statute 365.172, wireless telephone service providers are required by the Federal Communications Commission (FCC) to provide wireless enhanced 911 (E911) service in the form of automatic location identification and automatic number identification pursuant to the terms and conditions set forth in an order issued by the FCC. The County reserves the right to terminate the services of any awarded Vendor not in compliance with this item.

Public Safety - Single Point of Contact

MDPD & MDFR require immediate access to wireless provider in the event of a local emergency for regular business. The awarded provider will be required to assign a single point of contact for Police emergencies. This is not associated with County disaster or Emergency Operations Center (EOC) activation.

On-Site Staff at the Emergency Operations Center (EOC)

The awarded wireless provider may be required to assign site staff for the Miami-Dade EOC during official activations. Assigned personnel may be required to remain on-site during Miami-Dade EOC activations that are level 3 in nature as the designated single point of contact during the declared emergency or nature disaster.

Wireless Provider to Priority Calling and Service Activation

Wireless provider in the event of an emergency is to provide all designated MDPD, MDFR, EOC, County VIP's and employees with critical job duties with Priority Calling prior or immediately following disaster/emergency event. Wireless provider must be able to activate equipment and services within 24 hours after request in the event of County disaster/emergency.

BID PROPOSAL FORM (FORMAT B)

**PLEASE COMPLETE
ALL SHADED AREAS**

Type or print in this box the
complete name of the bidder:

NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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GROUP 1

Items 1 through 29 to be awarded on a total low basis. Bidder must bid all items.

WIRELESS TELEPHONES: VOICE ONLY

1	Flat Rate Airtime (Voice Zero Access) including: State of Florida Local Calling Area, Detailed Billing, Voice Mail, Call Forwarding, Toll Restriction, Caller ID on an unlimited monthly basis. Plan minutes to be based on usage of approximately 2880 users. No tier pricing will be considered.	1,728,000	Minutes		
2	Unlimited Mobile to Mobile calling	2,880	Monthly Per Device		
3	Unlimited Night and Weekend Calling	1,000	Monthly Per Device		
4	Interstate roaming charge	28,800	Minutes		
5	Nationwide Long Distance	57,600	Minutes		
6	Directory Assistance	2,880	Per Call		

Indicate manufacturer and model # for the following items. Please see notes for Model numbers and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

7	Basic wireless telephone ^{1,2}	2680	Each		
8	Premium wireless phone ^{1,3}	200	Each		
	Items 9 through 10 are for information only and will not be considered in the total amount for items 1 through 8				
9	Hands-Free vehicle kit for item 7	536	Each		
10	Hands-Free vehicle kit for item 8	20	Each		

Notes:

1. Wireless telephone shall include battery, earpiece, charger, and vehicle cigarette lighter adapter charger.

2. Basic wireless telephone shall be Motorola V557, Nokia 6061 Series, LGC2000, Motorola i710 or an approved substitute that is similar in physical size, weight and features

3. Premium wireless telephone shall be Motorola V3 GSM i836 or an approved substitute that is similar in physical size, weight and features

BID PROPOSAL FORM (FORMAT B)**PLEASE COMPLETE
ALL SHADED AREAS**Type or print in this box the
complete name of the bidder:

NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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	VOICE AND PUSH-TO-TALK				
11	<i>Flat Rate Airtime including: State of Florida Local Calling Area, Detailed Billing, Voice Mail, Call Forwarding, Toll Restriction and Caller ID on an unlimited monthly basis. All plan minutes to be based on approximately 800 users. No tier pricing will be considered.</i>	400,000	Minutes		
12	Unlimited Push-to-Talk	200	Monthly Per Device		
13	Unlimited Mobile to Mobile Calling	200	Monthly Per Device		
14	Unlimited Night and Weekend Calling	200	Monthly Per Device		
15	Interstate roaming charge	4,000	Minutes		
16	Nationwide Long Distance	8,000	Minutes		
17	Directory Assistance	400	Per Call		

Indicate manufacturer and model # for the following items. Please see notes for Model numbers and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

18	Basic radio-phone	700	Each		
19	Premium radio-phone ^{1,3}	100	Each		
	Items 20 through 21 are for information only and will not be considered in the total amount for items in Group 1				
20	Hands-Free vehicle kit for item 18	140	Each		
21	Hands-Free vehicle kit for item 19	20	Each		

Notes:

1. Radio-telephone shall include battery, earpiece, desktop charger, and vehicle cigarette lighter adapter.

2. Basic radio-telephone shall be Motorola i710 or an approved substitute that is similar in physical size, weight and features

3. Premium wireless telephone shall be Motorola i836 or an approved substitute that is similar in physical size, weight and features.

Description of any service limitations (attach separate sheet, if necessary)

BID PROPOSAL FORM (FORMAT B)

**PLEASE COMPLETE
ALL SHADED AREAS**

Type or print in this box the
complete name of the bidder:

NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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	VOICE, PUSH-TO-TALK, AND DATA SERVICE				
22	<i>Flat Rate Airtime (Voice Zero Access) including: State of Florida Local Calling Area, Detailed Billing, Voice Mail, Call Forwarding, Toll Restriction, Caller ID on an unlimited monthly basis, and unlimited data messaging. All plan minutes to be based on approximately 2600 users. No tier pricing will be considered.</i>	1,560,000	Minutes		
23	Unlimited Mobile to Mobile Calling	2,600	Monthly Per Device		
24	Unlimited Night and Weekend Calling	2,600	Monthly Per Device		
25	Interstate roaming charge	26,000	Minutes		
26	Nationwide Long Distance	52,000	Minutes		
27	Directory Assistance	2,600	Per Call		

Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

28	<i>Blackberry 7520, 7100i or approved equal</i>	2,600	Each		
29	Server Software license BES 3.5 or current version	2,600	Each		

Notes:

1. Blackberry unit shall include battery, earpiece, travel charger, cables and Client software.
 2. Blackberry unit shall be 7520, 7100i or an approved substitute that is similar in physical size, weight and features
- Description of any service limitations (attach separate sheet, if necessary)

TOTAL 1 THROUGH 29

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BID PROPOSAL FORM (FORMAT B)**PLEASE COMPLETE
ALL SHADED AREAS**Type or print in this box the
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NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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GROUP 1 - ALTERNATEItems 30 through 45 to be awarded on a total
low basis. Bidder must bid all items.**WIRELESS TELEPHONES: VOICE ONLY**

30	Unlimited Local and Long Distance Voice Service	2,880	Monthly Per Device		
31	Directory Assistance	2,880	Per Call		

Indicate manufacturer and model # for the following items. Please see notes for Model numbers and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

32	Basic wireless telephone ^{1,2}	2,380	Each		
33	Premium wireless phone ^{1,3}	500	Each		
	Items 34 through 35 are for information only and will not be considered in the total amount for Group 1 - Alternate				
34	Hands-Free vehicle kit for item 32	500	Each		
35	Hands-Free vehicle kit for item 33	150	Each		

VOICE AND PUSH-TO-TALK

36	Unlimited Local, Long Distance and Push-to-Talk Voice service	800	Monthly Per Device		
37	Directory Assistance	800	Per Call		

Indicate manufacturer and model # for the following items. Please see notes for Model numbers and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

38	Basic radio-phone	600	Each		
39	Premium radio-phone ^{1,3}	200	Each		
	Items 40 through 41 are for information only and will not be considered in the total amount for items in Group 1 - Alternate				
40	Hands-Free vehicle kit for item 19	100	Each		
41	Hands-Free vehicle kit for item 20	50	Each		

Notes:

1. Radio-telephone shall include battery, earpiece, desktop charger, and vehicle cigarette lighter adapter.

2. Basic radio-telephone shall be Motorola I58, V60P or an approved substitute that is similar in physical size, weight and features

Description of any service limitations (attach separate sheet, if necessary)

BID PROPOSAL FORM (FORMAT B)

PLEASE COMPLETE
ALL SHADED AREASType or print in this box the
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NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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	VOICE, PUSH-TO-TALK, AND DATA SERVICE				
42	Unlimited Local, Long Distance and Push-to-Talk Voice Service, Unlimited Data Messaging and Data Service	2,600	Monthly Per Device		
43	Directory Assistance	1,300	Per Call		

Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

44	Blackberry 7520, 7100i or approved equal	2,600	Each		
45	Server Software license BES 3.5 or current version	2,600	Each		

Notes:

1. Blackberry unit shall include battery, earpiece, travel charger, cables and Client software.
2. Blackberry unit shall be 7520, 7100i or an approved substitute that is similar in physical size, weight and features

Description of any service limitations (attach separate sheet, if necessary)

TOTAL 30 THROUGH 45

GROUP 2

	Items 46 through 48 to be awarded on a total low basis. Bidder must bid all items.				
	WIRELESS HANDHELD DATA SERVICE				
46	Unlimited Data Messaging	500	Monthly Per Device		

Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

47	Blackberry 7520 or approved equal	500	Each		
48	Server Software license BES 3.5 or current version	500	Each		

Notes:

1. Wireless handheld device shall include battery, earpiece, travel charger, cables and Client software.
2. Blackberry unit shall be 7520 or an approved substitute that is similar in physical size, weight and features

Description of any service limitations (attach separate sheet, if necessary)

TOTAL 46 THROUGH 48

BID PROPOSAL FORM (FORMAT B)

PLEASE COMPLETE
ALL SHADED AREASType or print in this box the
complete name of the bidder:

NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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GROUP 3

Items 49 through 51 to be awarded on a total
low basis. Bidder must bid all items.

WIRELESS HANDHELD DATA SERVICE

49	Unlimited Data Messaging	100	Monthly Per Device		
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Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

50	Microsoft Windows-based Wireless Handheld Device (Treo 680 or approved substitute)	100	Each		
51	Software license	100	Each		

Notes:

1. Wireless handheld device shall include battery, earpiece, travel charger, cables and software.

2. Device shall be Treo 680, or an approved substitute that is similar in physical size, weight and features

Description of any service limitations (attach separate sheet, if necessary)

TOTAL 49 THROUGH 51

GROUP 4

Items 52 through 57 to be awarded on a total
low basis. Bidder must bid all items.

PUSH-TO TALK (TWO-WAY RADIO) ONLY

52	Service Charge two-way radio airtime within the State of Florida local calling area. All plan minutes to be based on approximately 1500 users. No tier pricing will be considered.	1,250,000	Monthly Per Device		
53	Excess radio airtime charge	5,000	Minutes		
54	Group call airtime charge (radio)	12,500	Minutes		
55	Unlimited text messaging	1,500	Cost per month		
56	Global Positioning System(GPS) tracking service ¹	1,500	Monthly Per Device		

Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

57	Basic radio ^{2,3}	2,500	Each		
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Notes:

1. GPS service shall include all necessary hardware and software to accomplish this function.

2. Radio shall include battery, earpiece, desktop charger, and vehicle cigarette lighter adapter.

3. Basic radio shall be Motorola i355, V60P or an approved substitute that is similar in physical size, weight and features

Description of any service limitations (attach separate sheet, if necessary)

TOTAL 52 THROUGH 57

BID PROPOSAL FORM (FORMAT B)

PLEASE COMPLETE
ALL SHADED AREASType or print in this box the
complete name of the bidder:

NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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GROUP 4 - ALTERNATE

Items 58 through 61 to be awarded on a total
low basis. Bidder must bid all items.

PUSH-TO TALK (TWO-WAY RADIO) ONLY

58	Service Charge including unlimited two-way radio airtime and unlimited text messaging within the State of Florida local calling area.	2,500	Monthly Per Device		
59	Group call airtime charge (radio)	12,500	Minutes		
60	Global Positioning System tracking service ¹	1,500	Monthly Per Device		

Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is
offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

61	Basic radio ^{2,3}	2,500	Each		
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Notes:

1. GPS service shall include all necessary hardware and software to accomplish this function.
 2. Radio shall include battery, earpiece, desktop charger, and vehicle cigarette lighter adapter.
 3. Basic radio shall be Motorola i355, V60P or an approved substitute that is similar in physical size, weight and features
- Description of any service limitations (attach separate sheet, if necessary)

TOTAL 58 THROUGH 61

GROUP 5

Items 62 through 65 to be awarded on a total
low basis. Bidder must bid all items.

AIR CARDS AND MODEMS

62	Flat Rate Air Time (Data Air Cards)	2,000	Monthly Per Device		
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Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is
offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

63	Air Card and Peripheral ¹	2,000	Each		
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Notes:

1. Air Card Model: Sierra 775PC Card and shall include Net Motion Server License, Net Motion Client License and Maintenance and upgrades
- Description of any service limitations (attach separate sheet, if necessary)

64	Flat Rate Air Time (Trunk Mounted)	2,000	Monthly Per Device		
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Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is
offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

65	Air Card and Peripheral ¹	2,000	Each		
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Notes:

1. Air Card Model: Sierra 775 MP Rugged Modems Ruggedized for Trunk Mount Installation and shall include antenna, mounting hardware, 800 MHZ Coverage and Interoperability, T-1 Circuits, Links and Installation Services
- Description of any service limitations (attach separate sheet, if necessary)

TOTAL 62 THROUGH 65

BID PROPOSAL FORM (FORMAT B)

**PLEASE COMPLETE
ALL SHADED AREAS**

Type or print in this box the
complete name of the bidder:

NAME:

ITEM	DESCRIPTION OF ITEM	EST USAGE	UNIT	PRICE PER UNIT	MANUF. & MODEL #
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GROUP 6

Items 66 through 73 to be awarded on a total
low basis. Bidder must bid all items.

**WIRELESS DATA "AIR CARD" SERVICE
(data only)**

66	Service Charge including unlimited nationwide data.(1 to 500)	500	Cost per month		
67	Service Charge including unlimited nationwide data. (501 to 5000)	5,000	Cost per month		
68	Service Charge including unlimited nationwide data. (over 5000)	20,000	Cost per month		

Indicate manufacturer and model # for the following items. Please see notes for Model number(s) and minimum specifications. If vendor is offering an alternative model, specification sheets are requested to accompany this bid and samples may be required.

69	Wireless Air Card ^{1,2} (1 to 500)	500	Each		
70	Wireless Air Card ^{1,2} (501 to 5000)	5,000	Each		
71	Wireless Air Card ^{1,2} (over 5000)	20,000	Each		

Notes:

1.Air Card shall include software and antenna, if required.

2.Air Card shall be Sony Ericsson GC 83, Qualcomm 3G CDMA, Merlin S620 or an approved substitute that is similar in physical size, weight and features

Description of any service limitations (attach separate sheet, if necessary)

**WIRELESS DATA "AIR CARD" SERVICE
CDMA/EDGE PROTOCOL FOR SECURE LAW
ENFORCEMENT DATA TRANSMISSION**

72	Service Charge including unlimited nationwide data.	250	Cost per month		
73	Wireless Air Card ^{1,2}	250	Each		

Notes:

1.Air Card shall include software and antenna, as required.

2.Air Card shall be Kyocera KPC 650, or an approved substitute that is similar in physical size, weight and features

Provider's wireless network shall meet Florida Department of Law Enforcement specifications. Description of any service limitations (attach separate sheet, if necessary)

TOTAL 66 THROUGH 73

GROUP 7

Group 7 will be only be awarded to vendors
receiving awards in Groups 1 through 5

BALANCE OF LINE

Vendors are required to Supply a copy of Price List (hard copy, diskette or CD)

74	% Off List for Balance of Accessories and Equipment		% Off List	Enter minimum % off	Enter name of Mfg and date of catalog submitted
75	% Off List for Balance of Services		% Off List	Enter minimum % off	Enter name of Mfg and date of catalog submitted

RESPONSE TO QUESTIONS RECEIVED
BID 103-FF04 WIRELESS SERVICE AND EQUIPMENT

QUESTION 1. Section 4.0 DIGITAL WIRELESS SERVICE, page 3, paragraph 3: The County and M-DCPS reserves the right to request awarded vendor(s) to refund the purchase price for new and non-activated wireless equipment for 45 days following initial delivery. This request may also include the option for exchange of new equipment to the prevailing current model or device.

Upon signature of a Sales Agreement our Return Policy is 30 days from date of Purchase and not 45 days.

RESPONSE: *M-DCPS and the County is changing the requirement to 30 Days. M-DCPS and The County will not sign separate Sales Agreements.*

QUESTION2. 4.5 WARRANTY REQUIREMENTS FOR EQUIPMENT, A. Type of Standard Warranty Coverage Required The bidder is requested to supply a copy of the manufacturer and/or supplier's certificates of warranty with all offers that include equipment. If this written warranty is not provided at that time, the bidder may be given the opportunity to submit this document to M-DCPS and/or the County with-in five (5) days of request. The warranty certificates shall provide a comprehensive liability of all components that are covered under the standard warranty. M-DCPS and/or the County are requesting a standard warranty period of not less than twelve (12) months from the date of acceptance for the equipment. The warranty supplied by the bidder shall remain in force for the full period identified by the bidder; regardless of whether the bidder is under contract with either entity at the time of defect. Any payment by M-DCPS and/or the County on behalf of the goods or services received from the bidder does not constitute a waiver of these warranty provisions.

User will be requested to call a 1-800 number and explain the problem. Additionally we only offer a limited warranty. We do not agree to be bound to Service Level Guarantees with penalties for non-compliance. However, will use commercially reasonable efforts to follow agreed-upon implementation schedules

RESPONSE: *Warranty will not be changed. Additionally, bidders are reminded that as per 3.1 SINGLE POINT OF CONTACT, M-DCPS and The County are requesting one point of contact for sales and service. Service Level requirements will remain as stated in original bid documents. This allows for a corrective intermediary step to allow vendors to remedy performance issues before being placed into Default for non-compliance issues. Bidders should bid accordingly.*

QUESTION 3. 4.7 QUALITY CONTROL, In-building and in-vehicle coverage shall be provided throughout the local service area. Any service limitations shall be clearly stated on the bid and may result in disqualification, at the discretion of M-DCPS. M-DCPS and the County shall be entitled to credit for any dropped calls identified by the user. Upon notification by M-DCPS or the County, awarded vendor shall be required to work with M-DCPS and the County to correct said deficiencies. Failure to correct such deficiencies in a timely manner will result in a non-performance report being issued against the awarded vendor. Issues that remain unresolved beyond any Notice to Cure may be considered grounds for default, per Instructions to Bidders, VI. AWARDS, E.

RESPONSE TO QUESTIONS RECEIVED
BID 103-FF04 WIRELESS SERVICE AND EQUIPMENT

DEFAULT.

[We cannot guarantee In-Building.](#)

RESPONSE: *4.7 QUALITY CONTROL is being revised. The phrase In-Building and In-Vehicle is being removed. Intent of this section is to ensure that awarded vendors will work in cooperation with M-DCPS and the County to remedy any service issues. If a specific In-Building solution was required, it would be accomplished through the balance of line provision on this contract or through other contracts as may be awarded.*

QUESTION 4 5.0 CALL BILLING, Billing must begin when the called party goes off-hook and end at the nearest minute. Callers must not be billed for greater than the vendor's proposed rates and billing must be voided for incomplete calls.

[We cannot comply with this requirement. Usage is rounded to the nearest minute increment for voice calling plans, measured from the time the network begins to process the call \(before the call rings or is answered\), through termination of the call.](#)

RESPONSE *The District is revising to the following:
Calls must be billed at the nearest minute. Callers must not be billed for greater than the vendor's proposed rates. Vendor is to credit for voided and incomplete calls when reported*

QUESTION 5 5.7 ACCESSORIES AND SERVICES, Accessories and Service offerings will only be accepted from Vendors awarded within their specific award group. M-DCPS and the County reserves the right to accept or reject any individual item(s) or all items offered as an Accessory or Service. Vendors are requested to offer a minimum fixed discount on all Accessories and Services. These fixed discounts shall reflect a minimum savings of fifteen percent (15%) or greater from the Vendor's pricing based on published MSRP. It is the intent of this Contract that by greatly expanding Accessories and Services, all eligible contract users will have a much greater variety of equipment and services from which to choose. Further, Vendors will be required to update their accessories and service offerings as new equipment and/or services become available. Equipment shall be most recent model available.

The prices and/or discounts provided shall include the cost for the hardware or device, delivery, services, programming, and initial system setup. Any services and repairs or maintenance not covered by standard warranty must be specified at the time of offering.

[We cannot offer a discount on accessories.](#)

RESPONSE *This section will not be changed. M-DCPS and the County require at least a minimum of 15% off list for accessories.*

QUESTION 6 6.0 EMERGENCY RESPONSE AND NATURAL DISASTERS
Awarded vendor(s) supplying services under this Contract, agree to provide, at no additional cost beyond the established price for flat rate (airtime) services, a maximum of one hundred (100) entry level active cellular telephones upon written M-DCPS and/or County request during natural disasters and/or periods of emergency, as declared by State and local emergency preparedness agencies. Devices will be for deployment within various eligible M-DCPS and/or County agencies during natural disasters and/or periods of emergencies. If more than one vendor is awarded a contract, M-DCPS and/or

**RESPONSE TO QUESTIONS RECEIVED
BID 103-FF04 WIRELESS SERVICE AND EQUIPMENT**

the County will make every effort to request equipment on an equitable basis among the awarded vendors. The devices provided hereunder shall be returned to the vendor at termination of the emergency period in good working condition, ordinary wear and tear accepted. Lost or damaged devices shall be billed to M-DCPS and/or the County, at full replacement value, established at the time of delivery. The County reserves the right to extend this provision to cover other major county events and special needs (i.e. Countywide elections or Convention event where there are expressed Public Safety considerations)

We cannot guarantee 100 entry level active cellular phones, but will work with M-DCPS to verify the amount of emergency handsets that are to be made available.

RESPONSE *Requirement has been changed. Please see revised 6.0
EMERGENCY RESPONSE AND NATURAL DISASTERS*

QUESTION 7 6.4 SYSTEM OUTAGES, Awarded Vendors are requested to provide interim service if a network or operator services failure is experienced within two (2) hours. In the event of a natural disaster, Awarded Vendor agrees that the issue of restoration and functional use of wireless services being provided to the M-DCPS and the County will be escalated to the highest priority level within their network. This is required in the interest of Public Safety in accordance with applicable FCC Guidelines. M-DCPS and/or the County will require a regional notification report of any internal system failure, which should include an action plan and estimated timeline for resolution. The Vendor is requested to submit this report to M-DCPS and/or the County within 15 minutes of the event or service failure.

Customers must submit a Request Form details the markets where outage notification is vital and what type of notification they want.

RESPONSE *Requirement has been changed, please see revised 6.4
SYSTEM OUTAGES. Additionally, bidders are reminded that as per 3.1 SINGLE
POINT OF CONTACT, M-DCPS and The County are requesting one point of contact
for sales and service. Any forms that need to be completed after bid award to
initiate notification of outages should be handled through the single point of
contact. Bidder should bid accordingly.*

QUESTION 8 7.0 GOOD CORPORATE CITIZEN: - DIAL-A-LIFE PROGRAM, The Dial-A-Life Program is a Miami-Dade County initiative dedicated to collecting used, disconnected digital wireless phones and reprogramming them so at-risk County residents can call 911 and get emergency help immediately. The program is designed to help improve the safety of the elderly, the disabled, domestic violence victims and the less fortunate in Miami-Dade County by enabling them to Dial-A-Life. Vendors who are awarded under this wireless contract and are providing services to the County are requested to participate by providing (50) wireless devices (type 1 or similar) in either new or used condition with batteries and wall chargers to help with the program on a quarterly basis. The County will be responsible for all programming and will in turn provide each contributing Vendor with a receipt to verify their donation based upon an established fair market value for tax deduction purposes.

We cannot commit to this donation at this time.

RESPONSE TO QUESTIONS RECEIVED
BID 103-FF04 WIRELESS SERVICE AND EQUIPMENT

RESPONSE *Requirement has been changed. Please see revised 7.0*
GOOD CORPORATE CITIZEN: - DIAL-A-LIFE PROGRAM,

QUESTION 9 7.1 THREE (3) DIGIT SERVICES, 311 Service is a three digit abbreviated dialing arrangement for accessing non-emergency police and other government services in a particular jurisdiction and it is pursuant to Order by the Federal Communications Commission (FCC) in CC Docket 92-105. Miami-Dade County will provide the vendor with a single toll free number to which all 311 calls are to be translated ("Termination Number"). Miami-Dade County certifies that the Termination Number will allow callers from anywhere within the jurisdiction of Miami-Dade County to complete calls on a toll-free basis and will indicate in any advertising that air time charges may apply. Awarded vendors under this Contract shall be required to provide reliable access to 311 dialing service within the jurisdiction of Miami-Dade County. This requirement shall remain in effect during the entire term of contract. In addition to 311, the County requires will require any awarded vendor to provide the ability to access any recognized three (3) digit dialing service.

We cannot commit at this time.

RESPONSE *This is a requirement of the bid and will not be changed.*
Bidder should bid accordingly.

QUESTION 10 Also - what is a PSC Certificate?

RESPONSE *Certificate issued by Public Service Commission. Vendor is required to submit if applicable.*

QUESTION 11 We are not an MSP, so a certificate is not required of us, right?

RESPONSE *Per Special Condition 19. MANUFACTURER'S/SERVICE PROVIDER'S CERTIFICATION: In the event a bid is submitted by other than the equipment manufacturer or service provider, a certification executed by the manufacturer/service provider shall be required stating the bidder is an authorized representative of the manufacturer/service provider. This should be submitted with the bid or within 5 days of request. Failure to provide may cause the bid not to be considered for award.*

QUESTION 12 Section 22 (Paragraph 2) of the Special Conditions: What type of documents are required to show proof of ownership and ability to use the cellular network?

RESPONSE *Appropriate licenses issued by the FCC / FPSC, corporate filings, or other documentation which indicates this requirement has been met.*

RESPONSE TO QUESTIONS RECEIVED
BID 103-FF04 WIRELESS SERVICE AND EQUIPMENT

QUESTION 13 Section 4.0, Digital Wireless Services (Paragraph 2), of the Bid Specifications: Please define “eligible user” as it is applied in this contract.

RESPONSE *Any State agency, School Board, municipal government or other applicable governmental body in the State of Florida.*

QUESTION 14 In the case where the vendor has two types of digital protocols, will M-DCPS permit the vendor to offer a proposal response that includes both types of protocols?

RESPONSE *Please provide information as to the protocol utilized by your company. It is our desire to have the provider supply us with the most current technology available on a standard basis and to maintain over the course of the award with the most current technology available to it's customers.*

QUESTION 15 Section 4.5(A), Warranty Requirements for Equipment, of the Bid Specifications: Can M-DCPS clarify the following sentence: “The warranty supplied by the bidder shall remain in force for the full period identified by the bidder; regardless of whether the bidder is under contract with either entity at the time of defect.” Please clarify what M-DCPS means by “regardless of whether the bidder is under contract” and define “either entity”.

RESPONSE *Bidder is expected to maintain warranty requirements after bid has expired for those items still under warranty. For example if an item is purchased on June 30 2007 and the bid expires July 15, 2007, awarded vendor will be required to maintain the warranty for the item has established in this contract. Either entity refers to M-DCPS and the County.*

QUESTION 16 Section 4.11, Training, of the Bid Specifications: Please define what “software, cables and accessories” the County requires the vendor to provide.

RESPONSE *Any software cables and accessories that may be required to operate equipment provided as part of your response on the bid proposal form Group 1 – Wireless Telephones: Voice Only; Voice, and Push-To-Talk; Voice, Push-To-Talk and Data Service Items 1 through 29, etc.*

QUESTION 17 Bid Proposal Form (Format B):
Page 1: Under line 1, “flat rate airtime”, there is a request of anytime minutes to be pooled. The nature of a flat rate plan where minutes are paid for on a per use basis does not allow for pooling. Would M-DCPS like us to state what the cost would be based on (i) a per use basis based on the estimated minutes or (ii) state what the effective rate per minute would be if M-DCPS utilized one of our rate plans that pools minutes of use or (iii) both?

RESPONSE *Flat rate Zero access means services will be provided on cost per minute and no activation fee or minimum use charge will be accepted. The reference to “pooled”, refer to a profile of current usage requirements MDCPS and the County would anticipate purchasing based on the number of devices in that awarded group. NO tiered pricing will be considered and all users will be billed at the same flat rate.*

RESPONSE TO QUESTIONS RECEIVED
BID 103-FF04 WIRELESS SERVICE AND EQUIPMENT

QUESTION 18 Will M-DCPS accept two versions of this bid/proposal pricing form in the case a provider has two digital protocols to offer?

RESPONSE *M-DCPS will consider alternate proposals. Additionally bidders are requested to see response to Question 14.*

QUESTION 19 There are no industry-specific terms and conditions listed within the Bid. Will M-CPS supply such terms and conditions to the vendors for consideration or does M-DCPS anticipate the vendor supply its own terms and conditions for review?

RESPONSE *No, Terms and Conditions supplied by the vendor will not be considered.*

QUESTION 20 Section 4.7 of Bid Specifications "Quality Control": This section states that "in-building and in-vehicle coverage will be provided throughout the local service area". Please provide a list of buildings that M-DCPS is requiring in building coverage from the vendors.

RESPONSE *See response to Question 3.*

QUESTION 21 Please clarify Server Software License and Client Software desired on Bid Proposal Form.

RESPONSE *Bid Proposal Form has been revised to include version numbers currently being used by M-DCPS The server software license is the client access license that gives the server the ability to maintain the handheld units. The client software is the desktop software received with each BlackBerry device.*

QUESTION 22 Please verify Model numbers for items 42 through 48 where applicable.

RESPONSE *Bid Proposal Form has been revised to include correct model numbers.*

QUESTION 23 Please define what type of GPS technology is desired on items 52 through 61.

RESPONSE *The desired GPS technology must provide real time and retrievable archived data for vehicles and personnel with report capabilities that are user defined. The GPS system should have interactive exchange for transmission of assignments. Updates to the service must be remotely programmable. The District is currently using CometTracker by Actsoft.*

RESPONSE TO QUESTIONS RECEIVED
BID 103-FF04 WIRELESS SERVICE AND EQUIPMENT

QUESTION 24 Define how Specification 6.2 Coverage Requirements
VCAPT test will be accomplished

RESPONSE See revised 6.2 **COVERAGE REQUIREMENTS**
*Tests if conducted will be complete on the same day, same time, to the same
phone number for the geographical area points. Appropriate staff from M-DCPS
and/or the County will test all submitted equipment at the same points in varying
locations throughout each of the five geographical locations listed in the bid
specifications.*